

PUBLIC NOTICE

ANNOUNCEMENT OF ELECTRICITY TARIFF INCREASE FOR 2023-24

NORED Electricity hereby informs all its esteemed stakeholders and valued customers that the Electricity Control Board (ECB) has granted an average tariff increase of **9.8%** for the 2023/24 Financial Year, effective from **14 July 2023** until **30 June 2024**.

However, the change for our pre-paid customers will only be implemented on **21 July 2023**.

The table below shows the schedule of the new approved tariffs:

GENERAL 3 PHASE TOU			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge N\$/kWh - N\$/kWh	2.5200	2.0200	1.5200
Monthly Charge N\$ N\$/month	530.00		
Capacity Charge N\$/amp N\$/summated Ampere/month	24.40		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

GENERAL PREPAID 1 PHASE	
Flat Energy Tariffs	
Energy Charge N\$/kWh N\$/kWh	2.7600
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

INSTITUTIONAL DEMAND TOU KVA			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge N\$/kWh - N\$/kWh	2.5400	2.0400	1.5400
Monthly Charge N\$ N\$/month	1,370.00		
Demand Charge N\$/kVA/month	329.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

NET METERING FLAT	
Flat Energy Tariffs	
Energy Charge N\$/kWh N\$/kWh	1.2600

GENERAL DEMAND TOU KVA			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge N\$/kWh - N\$/kWh	2.5200	2.0200	1.5200
Monthly Charge N\$ N\$/month	1,300.00		
Demand Charge N\$/kVA/month	313.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

GENERAL PREPAID 3 PHASE	
Flat Energy Tariffs	
Energy Charge N\$/kWh N\$/kWh	3.1800
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

INSTITUTIONAL DEMAND TOU KVA MV			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge N\$/kWh - N\$/kWh	2.5400	2.0400	1.5400
Monthly Charge N\$ N\$/month	1,370.00		
Demand Charge N\$/kVA/month	318.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

NET METERING TOU			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge N\$/kWh - N\$/kWh	1.8000	1.3500	0.9000

GENERAL DEMAND TOU KVA MV			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge N\$/kWh - N\$/kWh	2.5200	2.0200	1.5200
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

INSTITUTIONAL 1 PHASE	
Flat Energy Tariffs	
Energy Charge N\$/kWh N\$/kWh	2.0600
Monthly Charge N\$ N\$/month	440.00
Capacity Charge N\$/amp N\$/summated Ampere/month	26.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

INSTITUTIONAL PREPAID 1 PHASE	
Flat Energy Tariffs	
Energy Charge N\$/kWh N\$/kWh	2.9000
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

SOCIAL PREPAID - PENSIONER 15 AMP	
Flat Energy Tariffs	
Energy Charge N\$/kWh N\$/kWh	2.2400
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

GENERAL 1 PHASE	
Flat Energy Tariffs	
Energy Charge N\$/kWh N\$/kWh	1.9600
Monthly Charge N\$ N\$/month	410.00
Capacity Charge N\$/amp N\$/summated Ampere/month	24.40
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

GENERAL DEMAND TOU KVA REV			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge N\$/kWh - N\$/kWh	2.5200	2.0200	1.5200
Demand Charge N\$/kVA/month	170.00		
N\$/kVA/month	150.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

INSTITUTIONAL 3 PHASE TOU			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge N\$/kWh - N\$/kWh	2.5400	2.0400	1.5400
Monthly Charge N\$ N\$/month	560.00		
Capacity Charge N\$/amp N\$/summated Ampere/month	26.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

INSTITUTIONAL PREPAID 3 PHASE	
Flat Energy Tariffs	
Energy Charge N\$/kWh N\$/kWh	3.3400
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

RESIDENTIAL PREPAID	
Flat Energy Tariffs	
Energy Charge N\$/kWh N\$/kWh	2.5700
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

Issued by:
Corporate Communications and Marketing

Contact Us
Tel: 083 282 2135

Customer Reporting Centre
Tel: 083 282 2123 | SMS Line: 81673 | E-mail: customercare@nored.com.na
TOLL-FREE: 0800 00 0100