

UNDERSTANDING YOUR NEEDS



INTRODUCING NORED SUPPORT TARIFFS



NORED

Electricity For Development

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NORED SUPPORT TARIFF



The Northern Regional Electricity Distributor (NORED) is proud to roll out the Support Tariff, to all our registered Pensioners and People Living with Disabilities in the Northern region of Namibia in area of operations.

The Support Tariff is aimed at alleviating electricity cost, by providing a special subsidized tariff that will be more affordable for beneficiaries.

Moving towards a customer centric company, which understands and values the needs of their customers, NORED aims to ensure constant and affordable electricity supply to cater for daily basic electricity needs such as cooking and lighting in the house.

To Qualify

- ⊗ The applicant must be persons receiving government grants, namely Pensioners and People Living with Disability
- ⊗ The electricity meter should be registered in the name of the applicant
- ⊗ The electricity meter should be maximum 15 Amps
- ⊗ The electricity meter should be limited to 50kw/h per month

The benefit will only be to one electricity meter per beneficiary

Required Documents

- ⊗ Identification card of the applicant
- ⊗ Proof of grant income (Pension Card)

Application Process

- ⊗ The beneficiary can apply at the nearest NORED office
- ⊗ The criteria mentioned above should be met
- ⊗ The onus is on the applicant to ensure that they provide sufficient evidence in their application
- ⊗ The Tariff is applicable for a period of one year only after which it shall be restored to the applicable prepaid tariff at the time of expiry
- ⊗ The existence of the beneficiary should be verified annually to ensure the continuity of the benefit
- ⊗ Once approved/verified, the tariff will apply



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